

## **Quality Policy**

JAKSON GREEN remains committed to meet Customer needs & expectations in term of Quality, Healthiness, Stability & Sustainability during Designing, Engineering, Procurement, Construction, Commissioning, Operation and Maintenance of Solar & New Energy Businesses. Customer satisfaction is our prime focus and senior leadership demonstrates a visible commitment to meet and enhance the level of satisfaction.

## To fulfill the above commitments, we will focus on:

- RISK MANAGEMENT: Identify the Risks at all levels of Business operations and define mitigation measures to control and prevent its recurrence
- PROACTIVE APPROACH: Focus on prevention techniques such as vendor assessment before onboarding, First-off, mistake proofing and employee trainings to eliminate potential failures and achieve first time right
- OPERATIONAL EXCELLENCE: Define and develop a stringent process structure across
  Project life cycle to improve Collaboration and Productivity
- **CONTINUAL IMPROVEMENT**: Through standardization, periodic audits, training, problem solving and actively applying lesson learns.

This Policy provides a framework for setting Quality objectives and demonstrate our commitment to meet and satisfy applicable requirements. We are also committed to bring a culture of Quality and Continual improvement at all the level of Business operations.

This policy shall be reviewed periodically for its effectiveness and appropriateness with Organizational Goals / Objectives and communicated to all stakeholders.

Bikesh Ogra

Managing Director & CEO

**Jakson Green**